



Your home in Paddock Wood may be at risk of flooding

PREPARE



**FLOOD
ALERT**

ACT



**FLOOD
WARNING**

SURVIVE



**SEVERE
FLOOD
WARNING**

Who can you contact about flooding?

☐ Report Flooding

Environment Agency 24-hour Incident Hotline **0800 80 70 60**

☐ Advice, before, during and after a flood

Floodline 24-hours **0345 9881188** www.gov.uk/flood

☐ Surface water flooding help and advice

Kent County Council **03000 411 400**

www.kent.gov.uk



**If you think a life is in
danger call 999**



Flooding is dangerous and can happen very quickly. The effects can be devastating.

If it happens, you can be prepared.
Look inside to find out how.

Step 1 Check if you are at risk from flooding



Check your long term risk of flooding
www.gov.uk/flood

Step 2 Sign up for free flood warnings now!



0345 988 1188



www.gov.uk/flood

Step 3 Make a plan

PREPARE



FLOOD
ALERT



- ✓ Prepare a bag that includes medicines and insurance documents
- ✓ Visit <https://flood-warning-information.service.gov.uk>

ACT



FLOOD
WARNING



- ✓ Turn off gas, water and electricity
- ✓ Move things upstairs or to safety
- ✓ Move family, pets and car to safety

SURVIVE

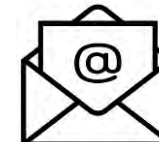


SEVERE
FLOOD
WARNING



- ✓ Call 999 if in immediate danger
- ✓ Follow advice from emergency services
- ✓ Keep yourself and your family safe

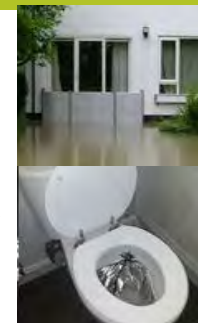
Receive flood warnings by phone, email or text



How else can I prepare?



- ☐ How would I arrange school pick ups?
- ☐ What about elderly relatives or neighbours who may need my help?
- ☐ I can search online for flood product ideas for my home at <http://bluepages.org.uk/>



Where can I go for updates on flooding?



Listen for updates on local TV and radio stations



@EnvAgencySE



<https://flood-warning-information.service.gov.uk>

Are you prepared for flooding?

Personal checklist 

Know if you're at risk

- ☐ Have you checked if you're at risk of flooding?
- ☐ Have you signed up to receive free flood warnings?
- ☐ Do you know what the Flood Warning codes mean?

Preparing a flood plan

- ☐ Do you know how you will respond to a flood?
- ☐ Do you have a list of useful numbers including Floodline and your insurance company?
- ☐ Do you know how to shut off your gas/electric/water supplies?
- ☐ Have you thought how you would keep your pets safe?
- ☐ Can you call someone to help you in the event of a flood?

Prepare a flood kit

- ☐ Have you got copies of your insurance documents?
- ☐ Do you have a torch, spare batteries, warm waterproof clothing, first aid kit, medication?
- ☐ Do you have bottled water, food and baby care items, if required?

Protecting your property

- ☐ Have you installed flood protection products?
- ☐ Do you have materials to make a sandbag wall, if required?
- ☐ Have you installed non return valves in your toilets and drains?
- ☐ Do you know where you can park your car so it's not at flood risk?
- ☐ Are your electrical sockets above flood level?
- ☐ Are your personal and valuable items stored above flood level?

Flood insurance



- ☐ Do you have sufficient flood insurance?
- ☐ Do you know what information you will need to support a claim?

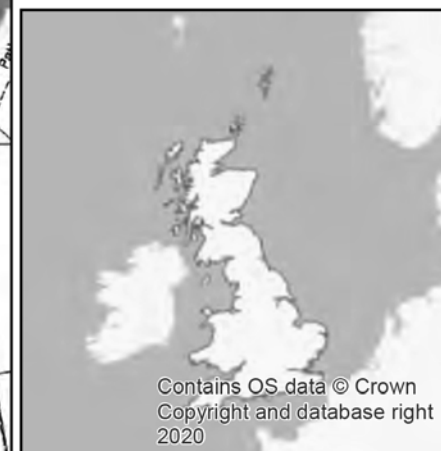
Evacuation

- ☐ Are you aware which roads will stay open in your area during a flood?
- ☐ Do you have the number of your local authority?
- ☐ Do you know where your local rest centre is?

Paddock Wood Flood Zone 2 and Flood Zone 3

Legend

-  Flood Zone 3
-  Flood Zone 2



0 0.06 0.12 0.18 0.24
Kilometers



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