



Annual Report April 2017

Chairman's report



The annual town report gives me the opportunity to explain the structure of the Town Council. There are two main committees which make recommendations to full Council each month. Other committees meet less frequently but are essential to the good governance of the Town Council. We work as a team with each member using their skills for the common good.

Despite the volume of work our clerk, deputy clerk and three ground staff ensure that we have a well-oiled machine. Our powers are limited but we aim to work with, and influence, Tunbridge Wells Borough Council and Kent County Council for our common good.

Our four borough councillors and one county councillor are available to answer questions at the start of Town Council meetings. These being at 7:45 pm on the third Monday of most months. There are various ways to access information: our three notice boards, the library, Contact magazine, our Website, Facebook, Twitter or by phoning the Town Council office (837373).

Looking to the future the Neighbourhood Plan steering group continues to engage with residents guided by our consultants and in conjunction with Tunbridge Wells as it is necessary to be in parallel with the Local Plan.

A start too has been made to establish what particular needs will be needed in the Community Centre. Thanks you to those who completed the recent questionnaire.

A casual vacancy arose during the year as a result of which Jim Large was elected unopposed. We should like to record our appreciation of the contribution made by Councillor Phyllis Taylor during her time in office.

As Town Councillors our aim is to hear courteously, answer wisely, consider soberly and decide impartially. All for the love of it!

Elizabeth Thomas
Chairman 2016-17

Community engagement statement

1. Introduction

1.1 Paddock Wood Town Council aims to provide services of high quality and to represent the interests of the area. Its conduct is governed by statute. This statement outlines the Council's intentions with regard to community engagement.

2. The Community

2.1 The Council is directly responsible to the people of its area, who collectively form 'the community'. Within the community there are a variety of different bodies with whom the council must also engage.

2.2 This group includes:

- Business and their representative bodies;
- Those who use the services provided by the Council, whether residents or not;
- Non-residents working in the Town Council area;
- Visitors, whether tourists or those using the town's facilities and shops;
- Voluntary groups including church and youth organisations;
- Schools and other educational establishments;
- Other statutory bodies providing services within the Town Council area.

3. Aims and objectives

3.1 The Council aims to ensure that residents and the groups above are appropriately involved in its decision making process.

3.2 Whenever possible and practicable the Council will encourage the involvement of community members in order to identify their needs and concerns.

4. Opportunities for community involvement

4.1 As a matter of good practice the Council engages with the community in a variety of ways, including:

- Providing access to the Council's office on a daily basis (Monday to Friday)
- A web-site www.paddockwoodtc.kentparishes.gov.uk which includes a wide range of information about the Council and its work as well as about the Council Members themselves;
- A presence on social media
- The publication of a regular report online,
- The publication of an Annual Report summarising activities in the year in question including accounts;
- Displaying throughout the area the agendas for all Council and Committee meetings, including a clear statement encouraging the public to attend;
- Advertising the annual timetable of all Council and committee meetings;

- Providing a specific period for public questions at the beginning of each Council meeting;
- Nominating Councillors to attend meetings of other organisations and groups.
- Organising the annual town meeting open to all residents;
- Publishing contact details for councillors in the Annual Report
- Holding regular councillor surgeries.
- Surveying stakeholders

5. Opportunities for formal representation to the Council

5.1 The Council encourages the attendance at meetings of individuals or organisations.

5.2 On a day to day basis, the Town Clerk is generally available to meet those who may wish to attend the office in order to discuss matters of interest or concern. The town council address is The Podmore Building, St Andrews Field, St Andrews Road, Paddock Wood TN12 6HT. Tel 01892 837373 or email paddockwoodtc@btconnect.com. The office is normally open between 9 am and 4 pm, but visitors should call in advance to make sure the clerk available.

6. Involvement in partnerships

6.1 In addition to nominating representatives to attend meetings of voluntary groups and organisations, the Council often works in partnership with other organisations such as the Police, Borough and County Councils, where formal representation is required.

7. Specific areas for community involvement

7.1 The Town Council leads in the arrangements for the Annual Town Meeting and may invite presentations from guest speakers on a topic of current and particular interest to the community.

7.2 The Town Council holds, when necessary, consultations on major infrastructure projects which have an impact on the community.

7.3 From time to time particular topics arise which are of sufficient community wide interest to justify the organisation of a public meeting. The Council may also undertake consultation on a specific issue with a particular group.

8. Role of Council Members and Officers

8.1 Councillors are the elected decision makers of the Council. Members of the public are welcome to contact Councillors to raise any issues.

8.2 The Council's officers are staff who are employed to carry out the day to day functions of the Council and make sure that its services are provided for the local community. The Town Clerk is the Proper Officer for the Council, which means he/she has overall responsibility for the provision of Council services.

About Paddock Wood

Paddock Wood is a small town with a population of 8,253 (according to the 2011 census) which lies between Maidstone, Tunbridge Wells and Tonbridge. Unlike many of the surrounding villages Paddock Wood is comparatively new and owes its existence to the railway, which arrived in 1842.

By 1851 a sizeable village had grown and by 1900 Paddock Wood was the hub for a network of branch lines throughout the Weald.

It was the railway that brought the thousands of hop-pickers to the area from London for their annual hop-picking holiday. Although some travelled on to other areas, Paddock Wood was becoming the centre for the hop growing industry so many remained in the area.

Ideally located for London and the South Coast, Paddock Wood has become a busy commuter town. There is a diverse range of commerce and light industry, and it is the centre for the distribution of fruit and vegetables to and from Europe. It also continues to be a centre for hop growing.

As a small rural town Paddock Wood has much to offer including an interesting range of local shops, good schools and excellent sports facilities.

Introduction to the Town Council

Paddock Wood Town Council is divided into two wards. The East Ward has seven members and the West Ward has six members. Although elected to a specific ward, members can speak on any issue and not just those related to their ward.

Full Council meets on the 3rd Monday of every month, at the Day Centre, Commercial Road. Meetings commence at 7.45, unless otherwise stated.

The Council has five Committees:

- Planning and Environment (P&E),
- Estates,
- Finance,
- Personnel
- Policy, Procedures and Protocol (PPP)

The P & E committee meets on the 1st and 3rd Monday of every month, except August. The Estates Committee meets on the 2nd Monday of every month, except August. The Finance Committee meets in June, November and January to review and set the budget for the following financial year, and the Personnel Committee meets as and when required. The PPP Committee meets in April, August and October. Other meetings are arranged as and when required.

The Council employs a full time Clerk and a part time Deputy Clerk. They are based at the Town Council offices in the Podmore Building, St Andrew's Recreation Ground. The Clerk normally works 8.30am – 4pm, with time off in lieu for evening meetings. The Deputy Clerk works 9am – 1pm, Monday to Friday, with time off in lieu for evening meetings.

Also employed is a full time Estates Manager, and two full time ground staff who work 8am – 4pm and are based at the Memorial Recreation Ground. New workshops were built in 2007.

Three casual members of staff are also employed, one to clean and look after the Day Centre and the other two to lock the gates at the Memorial Recreation Ground and Foal Hurst Wood each day.

The Clerk acts as the Proper Officer of the Council and is also the Responsible Financial Officer. The Deputy Clerk is the Cemetery Clerk and also administers the Planning Committee.

Who are the Town Councillors?

	<u>Committees</u>	<u>Representative</u>
Rodney James Atkins	Planning & Evt (Chairman)	
Derek Boyle	Estates (Chairman), Finance, Policy	Youth Council, Community Centre Board
John Flashman	Personnel, Planning & Evt, Policy (vice chair)	KALC, Neighbourhood Plan steering group
Meryl Flashman	Estates, Finance, Policy (Chairman)	KALC, Business Association, Webmaster, Neighbourhood Plan steering group
Sarah Hamilton	Finance	Neighbourhood Plan steering group
David Henshaw	Finance, Planning & Evt, Policy Vice Chair of Council	Community Centre Board, Gatwick Airport Liaison, KALC, Medway Valley Line, Neighbourhood Plan steering group
James Large	Estates	Neighbourhood Plan steering group
Raymond Moon	Finance, Personnel, Planning & Evt	Allotments, Bereko, Foalhurst Wood, Hop Pickers Line
David Sargison	Estates, Planning & Evt	Medway Valley Line, Hop Pickers Line, Play Paddock Wood
Raymond Steward	Estates (vice chair), Finance, Personnel	P.W.T.C. Facebook page
Elizabeth Thomas	Estates, Finance (Chairman), Personnel, Chairman of Full Council	Estates, Finance, Personnel
Robert Turk	Finance, Personnel(Chairman)	
Carol Williams	Personnel (vice chair), Planning & Evt (vice chair), Policy	Youth Council, Neighbourhood Planning steering group

Communication

This year has seen our website develop further with the purpose of creating a place where all residents of Paddock Wood can go to obtain a wide range of information and contact the Council easily. As a result, during the year Paddock Wood Town Council achieved the Foundation award level as part of the Local Council Award Scheme. The award recognises that we, as a Council, meet the high standards set by the parish council sector as assessed by our peers. It is very rewarding to be recognised for all that we do for our community, and it involves a lot of hard work and dedication.

The Local Council Award Scheme not only seeks to reward parish councils, but also works to provide councils with the tools to improve further. We are now exploring ways in which we can improve even more and progress to the next level of the award thereby raising the reputation of our Council in the local area.

March 2017 saw the launch of our new website which is much easier to navigate and more user- friendly to those with tablets, iphones etc. We also use social media to engage with our residents and you can now follow us on both Twitter and Facebook.

Estates Committee

In Paddock Wood we are fortunate to have easy access to a number of green spaces and amenities within the town for the enjoyment of all and the Estates Committee has responsibility for the management and development of these.

The work of this Committee encompasses:

- The management of the play areas (Memorial, Clover Way, The Ridings, St Andrew's and Green Lane)
- Allotments (Ringden Avenue, Kent Close, Badsell Road)
- Putlands playing field including the skate park and the bowling green
- Memorial Recreation Ground & Tennis Courts including the cricket pavilion
- Community grassed areas
- Foalhurst Wood,
- St Andrews Recreation Ground (including Scalliwags accommodation and Podmore Building)
- Cemetery and Closed Church Yard
- The other wooded areas such as Green Lane Spinney
- The street furniture, town centre planters and hanging baskets in Commercial Road
- The ponds around the town
- Christmas lights and Christmas trees in Commercial Road
- Elm Tree Playing Fields and pavilion
- Green Lane Recreation Ground
- Whites Corner
- Land at the junction of Mount Pleasant and Maidstone Road
- War Memorial
- Day Centre
- Open Space at Cobbs Close and Fuggles Close
- The Batters
- Some of the footway lighting in Paddock Wood

Over the course of this last year, the community café was opened thanks to the efforts of the community volunteers who came forward with a plan to open up the cricket pavilion during the day time. It has been lovely to see the building having a different lease of life and for it to become a focal point during the working week.

We have undertaken a considerable amount of work in the Green Lane Spinney and the ponds at Putlands this year to carry out much needed maintenance on the habitats there to encourage and develop the biodiversity of these important habitats.

In preparation for Christmas this year, we carried out maintenance on the Christmas light fixings and the lighting scheme to extend the coverage of the lights this year. We are looking to carry on working with the Business Association over the rest of the year to make the town a welcoming destination for Christmas shoppers.

Over the last couple of months we have been looking at the plans for a garden of remembrance at the new cemetery and the construction will be taking place over in the next financial year.

Looking forward to the next financial year, we are also planning to bring forward a repaint of the street furniture in Commercial Rd, carry out further renovation work on the Cricket Pavilion and carry out work on the path to the rear of Putlands.

On a strategic level we are going to be developing and publishing a strategic management plan for all of the green assets that we have in the town in the coming year.

Cllr Derek Boyle

Chair of the Estates Committee

Planning and Environment Committee

This committee is not the determining authority but is consulted by Tunbridge Wells Borough Council as part of the planning process. In this role it can decide to support or oppose planning applications. This decision is based on material planning considerations only and in the absence of these the committee cannot object to an application.

The Paddock Wood Council holds Planning and Environment meetings on the first and third Monday of each month where these applications are discussed. These meetings are public and anybody can attend. If residents wish to speak about an application they are asked to make themselves known to the clerk at the start of the meeting or by calling 01892 838373 in advance. They will be given a 3 minute slot in which to address their points, which can be to express support for or to object to the application. The application will then be discussed by the members of the committee and following a proposal, which will be seconded, a vote will be taken. This vote and any supporting comments by the committee will be documented in the minutes and submitted to the Borough Council and placed against the application on the Borough planning web portal.

It is the local planning authority at Tunbridge Wells Borough Council who approves or refuses applications either at their Planning Committee meeting or by powers delegated to the planning officers. They base their decisions on planning regulations of the National Planning Policy Framework and the adopted planning policies of the Borough Council. The Town Council has the local knowledge and can draw the planning authority's attention to issues it might be unaware of. It is important that local people get involved in reviewing plans which might affect them, because this provides greater weight than the views of one person or just the planning committee.

There were two major development applications determined at the end of 2016; Mascalls Court Farm and Church Farm giving a total of around 675 homes. An application is expected in the near future for a further 300 homes to be built at Mascalls Farm, Badsell Road. In so much as the Planning and Environment committee can, it will endeavour to ensure that all new developments bring benefits to the residents of Paddock Wood and that the promise of "reduced flooding" to Paddock Wood is realized, but neither Town Council nor the Borough are able to reverse the planning decisions themselves.

The committee does not only discuss planning applications - we are also the Environment committee and we have taken much interest in the changes to the Civic amenity vehicle (CAV) by the borough and its impact on fly tipping. Most recently the changes to the Arriva bus timetable service were discussed and taken to full council for a response to be given to Arriva.

The Mascalls Court Farm and Church Road applications will bring many changes for the residents of Paddock Wood. The Planning and Environment committee, working closely with the Estate committee and Full Council will make sure that the new Paddock Wood is a better place to live.

Cllr Rodney Atkins

Chair of Planning and Environment

The Personnel Committee

During the year the Personnel Committee has been involving in reviewing the options for employees' pensions. The Committee's recommendations were subsequently endorsed by Full Council.

The Deputy Clerk's position was reviewed and as a result her hours have been extended.

An annual salary review of all Council employees was undertaken and the Personnel Committee's recommendations regarding this were subsequently approved by Full Council.

The Policy, Protocol and Procedures (PPP) Committee

Since its creation five years ago the PPP Committee has developed a wide range of policies regarding most aspects of the Council's work and responsibilities. The Committee's work continues with a view to developing other additional policies which will enable the Council to discharge its duties even more effectively.

Finance

The role of the Finance Committee is to oversee and manage the financial administration of the Town Council including arrangements for the preparation of the audit of the Council's systems and accounts.

Local Government finance continues to be squeezed and the Borough and County Councils are capped at a 2% increase. Town and Parish Council precepts are not as yet capped (although the government is keeping this under review). As a consequence the Town Council is being asked to fund services which in the past have been provided by the Borough or County Council.

The Town Council set a budget of £370,946 for the year 2016/2017, an increase of 4.7% on the previous year.

For the year 2017/18 the Council has set a precept of £424,280.

The Town Council now makes a contribution towards the cost of the Civic Amenity Vehicle which visits the town on alternate Sundays. Despite the Town Council making a contribution towards the service, it was reduced to fortnightly collections from April 2016.

The Town Council also funds the running costs of the public toilets in Commercial Road, and has for many years made a contribution to the running costs of Putlands Sports and Leisure Centre.

A request from Kent County Council to take over the maintenance of the hedges and soft landscaping in the town has resulted in a higher than anticipated increase in the budget for 2017/2018. The Town Council has budgeted to allow it to take over this role from KCC, either by employing another member of staff or a contractor.

It was agreed to continue setting aside £30,000 towards the costs of planning a community centre for the town. This was added to the £30,000 which was set aside in 2015/2016. This project is now underway and further details can be found elsewhere. A further £20,000 was also allocated for the Neighbourhood Plan which should be completed in 2017/2018.

The new Memorial Play area was opened in May 2016 thanks to the sterling efforts of Play Paddock Wood who raised most of the funds to pay for it. The Town Council now funds and maintains the play area.

Last Christmas the lights in Commercial Road, Station Road and Church Road were replaced with a new scheme. The lights are leased on a three year contract. Members hope that once the old concrete columns in Commercial Road are replaced they will be able to have similar motifs installed along the whole length of the road. The Council is at present waiting to see if Kent County Council is going to fund the replacement columns.

Residents will have noticed the poor state of the outside of the Town Council offices and plans are in hand to replace the windows and re-plaster the outside, this should improve the general appearance of St Andrews Recreation Ground.

Memorial beds are to be built in the New Garden of Remembrance; there will also be spaces provided for memorial plaques should residents require them.

New pension regulations – as from February 2017 the Town Council has had to enrol its entire staff in a pension scheme.

All the details of the Council's budget and financial transactions can be found on the website www.paddockwoodtc.kentparishes.gov.uk

Grants

Every year the town council allows a sum of money to be handed out as a grant to local organisations. Details of how to apply can be found on the town council's website.

In 2016/2017 grants were made to the following organisations:

Paddock Wood Community Advice Centre

Bereko Link for their new website

5th Paddock Wood Guides

Paddock Wood Athletics Club

Paddock Wood Christmas event.

Neighbourhood Plan

Throughout the past year the Neighbourhood Plan steering group, made up of residents and Town Councillors, has continued to meet monthly.

The first public consultation exercise, organised by Feria-Urbanism and attended by residents of Paddock Wood, was held on the evening of 17 March 2016 at St Andrew's Church. This was followed in late April by a two-day design forum also held at St Andrew's Church. There were presentations from various groups within the Community, discussions took place and site visits were made. This culminated in a presentation to the public in the early evening of the second day.

A draft interim report was produced by Feria-Urbanism and in July 2016 this was presented to an audience of over 200 residents at the Primary School. The report was favourably

received and the Steering Group made the decision to employ Feria-Urbanism to take the project forward to completion.

Four key working groups based on the Town Centre, Sports & Recreation, Heritage and the Green Infrastructure have been set up which have met regularly since the Autumn of 2016 and will continue to meet throughout 2017.

The interim findings from the working groups contributed towards further public consultation events held in February and March 2017 at the Day Centre. Feria-Urbanism and the Steering Group are now refining the outline plan which was published in 2016 and creating the first full Draft Neighbourhood Plan which should be ready at some point in the summer of 2017. The draft plan will then go to formal consultation before being prepared for examination and a referendum of the residents of Paddock Wood.

You can keep up to date with what is going on through the Neighbourhood Plan Facebook pages, Contact magazine, the Town Crier and the Town Council website.

Neighbourhood Planning provides the chance for residents to be aware of, and to be involved in, the decisions about our Town especially given the scale of development Paddock Wood will be facing in the future. Residents are after all those who know the area best.

Cllr Meryl Flashman
Secretary of the Neighbourhood Plan Steering Group

Community Centre

The building of a new community centre has been a long term aspiration of the town. A search through the old minute books will reveal debates as far back as the 1970s about whether to build a community centre at the Memorial Playing Field.

In 2008 the Market Town Health Check again identified the need for a community centre. Succeed!, the Community Partnership, which was set up to deliver the aspirations of the Healthcheck, did not have the resources at the time to deliver a community centre. It concentrated instead on smaller, more deliverable, projects.

Since 2013 the town council has been exploring options and collecting data, with a view to delivering a community centre in the future. It has set aside £60,000 to date to help fund the project, with a view to setting aside a capital sum every year. A further £30,000 has been allowed for in the 2017/2018 budget.

In order to identify a location for the proposed facility, the Town Council undertook an options analysis with over a dozen sites being considered across the town. Sites were then slowly discounted based on a number of factors including legal, financial and accessibility issues. A public consultation was then held in early 2016 and locals were consulted on two locations, namely the Wesley Centre and the Memorial Field. Nearly 50 years later the Memorial Field was still the preferred option.

The community centre will be funded by a mixture of loans, developer contributions for the new homes planned for the town and grants.

Work has now begun on planning the centre, with support from officers at Tunbridge Wells Borough Council. The following works have been carried out so far:

- The Kent Archaeological team had advised that a watching brief should be kept on the site, but no archaeological remains are expected to be found.
- Sitech had been commissioned to carry out the Topographical survey, a utilities search and an Electromagnetic & GPR underground services survey.
- Calumma had carried out the ecological survey and there were no ecological concerns on the site.
- Kent Legal Services are checking the title to the land

A questionnaire was recently distributed to households in the town seeking resident's views on what they would like to see in the new community centre. The results will now be analysed and will help shape the centre. Further community engagement will take place as the project progresses.

The working party will continue to carry the project forward and report to the community centre board which consists of town councillors. The board in turn reports to the town council for final decision making.

The minutes of board meetings will be published on the council's website and regular updates will be made.

NICHOLA REAY

Clerk to the Council

Community Policing

The PCSOs currently covering Paddock Wood are Ashleigh Coates and Lee Jules. To contact them either phone 101 or email csu.tunbridge.wells@kent.pnn.police.uk. In case of an emergency dial 999.

Community Warden

Sean Austin

07813 694138

sean.austin@kent.gov.uk

Sean is funded by KCC and covers both Pembury and Paddock Wood. He:

- can tackle low-level crime and antisocial behaviour (such as graffiti, littering, fly tipping and vandalism)
- can take names and addresses and control traffic
- is a reassuring uniformed presence
- is fully trained to the **Community Safety Accreditation Scheme**
- encourages communities to work together and make things better for everyone
- works closely with **Kent Police** and other professional authorities
- talks with local people, offering information and advice
- takes part in local community activities.

He is not empowered to make arrests.

Who does what? A guide to local Government

Paddock Wood is represented by four borough councillors on Tunbridge Wells Borough Council and one county councillor. All three tiers of government are independent of each other. The higher tiers do not have authority over the lower tiers.

In reality all three try to work together for the good of the local community. The borough and county councillors are invited to attend town council meetings where they have the opportunity to brief the town council on relevant issues, and where town councillors can ask questions of them.

The town council may seek the help and/or support of the borough or county councillors on issues which fall under their remit.

Tunbridge Wells Borough Council

www.tunbridgewells.gov.uk

01892 526121

Tunbridge Wells Borough Council responsibilities include the following:

* **Bins & Recycling**- Bin collections, what goes into your bins, report a missing bin, North Farm waste recycling centre, bulky waste collection, civic amenity refuse collection, request a new bin, recycling sites, litter and dog fouling fines, garden bonfires, and disposal of other waste

* **Parking & Roads**- Car Parks, Parking and bus lane fines, litter and dog fouling fines, parking permits and season tickets, Blue Badge holders, getting around the borough, bus passes, safety car, road works, street care & cleaning, car club, electric vehicle charging points, vehicle seizures.

* **Planning**- Planning for householders, how to make a planning applications, planning enforcement, planning policy, building control, house naming and numbers, conservation and heritage

* **Council Tax**-Paying your bill, reducing the bill, empty homes review, council tax support, banding and amounts to pay

* **Benefits**-Housing benefits, council tax support, Welfare reform, advice on other benefits, benefit fraud

* **Housing**-Affordable housing, private sector housing, homeless, housing standards & pest control, park homes and caravans, home safety, immigration visits

* **Community**-Education & learning, childcare & pre-school, access and disability, community centres, halls for hire, volunteering, West Kent Wheels to Work, community grants and funding, twin town, community safety, safety car, help for the Armed Forces, Love Where you Live, community rights

* **Sports, Leisure and Culture**- Assembly Hall, sports centres, TW Museum, public toilets (funded by Paddock Wood TC)

* **Animals, Noise & Pollution**-Noise nuisance, air quality, pests and infestations, light pollution, lost and found dogs, dead animals

* **Voting and elections**- Annual voter registration, local elections

* **Business**-Taxi licensing, premises licences, business rates, food hygiene, health and safety, Environmental health, enterprise and re-generation

Kent County Council

www.kent.gov.uk

0300041 4141

KCC's responsibilities include the following:

- education
- transport including highways
- planning
- fire and public safety
- social care
- libraries
- waste management
- trading standards

Directory

HEALTH

Doctors

Woodlands Health Centre 01892 833331

Dentists

Aycliffe Dental Practice 0844 3756868

Marden Dental Surgery 01622 831556

Optometrists

Patrick Duff 01892 838608

Elaine M Yorwarth 01892 833017

Chiropodists

Deborah Hanger 01892 837277

Active Podiatry 01892 834422

Massage Therapist

Andrea Ray 07749 479486

Chiropractors

Paddock Wood Chiropractic Clinic 01892 834422

Osteopaths

Carol Michie 01892 836089

Tim Nelson 07711 531451

Homeopathic Practitioners

Sarah A Hamilton 01892 835883

Hospitals

Tunbridge Wells Hospital (Pembury or Maidstone) 0845 155100

Hospice in the Weald 01892 820500

NHS non emergency 111

Dental Emergency 111

EMERGENCIES

Gas 0800 111 999

Electricity 0800 783 8866

Southern Water supply and leaks 0845 2780845

Flood Emergency 0345 9881188

Incident hotline (Environment Agency) 0800 807060

SERVICES

Paddock Wood Pharmacy 01892 833203

Paddock Wood Library 01892 832006

Putlands Veterinary Surgery 01892 835456

RSPCA (Cruelty line) 0300 1234 999

Folly Wildlife Rescue 01892 543213

Tonbridge Job Centre 0845 6043719

EDUCATION

Paddock Wood Primary School 01892 833654
Mascalls Academy 01892 835366
Adult Education 0845 6065606

NURSERY & PRE-SCHOOL GROUPS

Bumble Bees Day Nursery 01892 835502
Scalliwags Pre-School 01892 835980
Barnies Day Nursery 01622 872788
Little Pickles Parent & Toddler Group 01892 837617

SUPPORT SERVICES

Police (Crime in progress) 999
Police (Non-urgent crime) 101
Neighbourhood Watch 999
(Community Safety) 101
www.e-watch.co/tunbridgewells.com
Crimestoppers 0800 555 111
Victim Support (Support Line) 0845 30 30 900
Social Services (KCC) 03000 41 61 61
Paddock Wood Community Advice Centre 01892 838619
Trading Standards 08458 247 247