



Annual Report April 2018

Chairman's report



It is good to be able to report that work on the Neighbourhood Plan has progressed well. We are fortunate to have a dedicated group of enthusiasts of both residents and councillors. Our aim is to have the draft report ready for public consultation by the early autumn.

Our second project, the Community Centre, is moving forward with support from an officer supplied by the Borough. We will continue to seek your views on what the Centre should provide and your participation in the discussions will be most welcome.

I am delighted to acknowledge a very special Town Councillor namely David Henshaw. His long service of over 30 years to our Town Council has been amazing. Among the many tasks he has performed have been Vice Chairman of Paddock Wood Town Council, Chairman of the Town Council Planning Committee and organising the November Remembrance Parade. We congratulate him for his outstanding contribution and dedication. He is a perfect example to us all.

During the year we welcomed Eileen Wilson as a Town Councillor to replace Jim Large. She quickly became involved in two key Committees and the Community Centre project.

I should mention also the contribution made by our Clerk, Deputy Clerk and Estates staff all of whom ensure that we continue to have a well-oiled machine. Our powers are limited but we aim to work with, and influence whenever we can, Tunbridge Wells Borough Council and Kent County Council for our common good.

As Town Councillors our role is to hear courteously, answer wisely, consider soberly and decide impartially. All for the love of it!

Elizabeth Thomas
Chairman of Paddock Wood Town Council

April 2018

Community engagement statement

1. Introduction

1.1 Paddock Wood Town Council aims to provide services of high quality and to represent the interests of the area. Its conduct is governed by statute. This statement outlines the Council's intentions with regard to community engagement.

2. The Community

2.1 The Council is directly responsible to the people of its area, who collectively form 'the community'. Within the community there are a variety of different bodies with whom the council must also engage.

2.2 This group includes:

- Business and their representative bodies;
- Those who use the services provided by the Council, whether residents or not;
- Non-residents working in the Town Council area;
- Visitors, whether tourists or those using the town's facilities and shops;
- Voluntary groups including church and youth organisations;
- Schools and other educational establishments;
- Other statutory bodies providing services within the Town Council area.

3. Aims and objectives

3.1 The Council aims to ensure that residents and the groups above are appropriately involved in its decision making process.

3.2 Whenever possible and practicable the Council will encourage the involvement of community members in order to identify their needs and concerns.

4. Opportunities for community involvement

4.1 As a matter of good practice the Council engages with the community in a variety of ways, including:

- Providing access to the Council's office on a daily basis (Monday to Friday)
- A web-site www.paddockwoodtc.kentparishes.gov.uk which includes a wide range of information about the Council and its work as well as about the Council Members themselves;
- A presence on social media
- The publication of a regular report online,
- The publication of an Annual Report summarising activities in the year in question including accounts;
- Displaying throughout the area the agendas for all Council and Committee meetings, including a clear statement encouraging the public to attend;

- Advertising the annual timetable of all Council and committee meetings;
- Providing a specific period for public questions at the beginning of each Council meeting;
- Nominating Councillors to attend meetings of other organisations and groups.
- Organising the annual town meeting open to all residents;
- Publishing contact details for councillors in the Annual Report
- Holding regular councillor surgeries.
- Surveying stakeholders
- Use of Social Media

5. Opportunities for formal representation to the Council

5.1 The Council encourages the attendance at meetings of individuals or organisations.

5.2 On a day to day basis, the Town Clerk is generally available to meet those who may wish to attend the office in order to discuss matters of interest or concern. The town council address is The Podmore Building, St Andrews Field, St Andrews Road, Paddock Wood TN12 6HT. Tel 01892 837373 or email paddockwoodtc@btconnect.com. The office is normally open between 9 am and 4 pm, but visitors should call in advance to make sure the clerk available.

6. Involvement in partnerships

6.1 In addition to nominating representatives to attend meetings of voluntary groups and organisations, the Council often works in partnership with other organisations such as the Police, Borough and County Councils, where formal representation is required.

7. Specific areas for community involvement

7.1 The Town Council leads in the arrangements for the Annual Town Meeting and may invite presentations from guest speakers on a topic of current and particular interest to the community.

7.2 The Town Council holds, when necessary, consultations on major infrastructure projects which have an impact on the community.

7.3 From time to time particular topics arise which are of sufficient community wide interest to justify the organisation of a public meeting. The Council may also undertake consultation on a specific issue with a particular group.

8. Role of Council Members and Officers

8.1 Councillors are the elected decision makers of the Council. Members of the public are welcome to contact Councillors to raise any issues.

8.2 The Council's officers are staff who are employed to carry out the day to day functions of the Council and make sure that its services are provided for the local community. The Town Clerk is the Proper Officer for the Council, which means he/she has overall responsibility for the provision of Council services.

About Paddock Wood

Paddock Wood is a small town with a population of 8,253 (according to the 2011 census) which lies between Maidstone, Tunbridge Wells and Tonbridge. Unlike many of the surrounding villages Paddock Wood is comparatively new and owes its existence to the railway, which arrived in 1842.

By 1851 a sizeable village had grown and by the turn of the century Paddock Wood was the hub for a network of branch lines throughout the Weald.

It was the railway that brought the thousands of hop-pickers to the area for their annual hop-picking holiday. Although some travelled on to other areas, Paddock Wood was becoming the centre for the hop growing industry so many remained in the area.

Ideally located for London and the South Coast, Paddock Wood has become a busy commuter town. There is a diverse range of commerce and light industry, and it is the centre for the distribution of fruit and vegetables to and from Europe. It also continues to be a centre for hop growing.

As a small rural town Paddock Wood has much to offer including an interesting range of local shops, good schools and excellent sports facilities.

Introduction to the Town Council

Paddock Wood Town Council is divided into two wards. The East Ward has seven members and the West Ward has six members. Although elected to a specific ward, members can speak on any issue and not just those related to their ward.

Full Council meets on the 3rd Monday of every month, at the Day Centre, Commercial Road. Meetings commence at 7.45, unless otherwise stated.

The Council has five Committees:

- Planning and Environment (P&E),
- Estates,
- Finance,
- Personnel
- Policy, Procedures and Protocol (PPP)

The P & E committee meets on the 1st and 3rd Monday of every month. The Estates Committee meets on the 2nd Monday of every month, except January and August. The Finance Committee meets in June, November and January to review and set the budget for the following financial year, and the Personnel Committee meets as and when required. The PPP Committee meets quarterly. Other meetings are arranged as and when required.

The Council employs a full time Clerk, a part time Deputy Clerk and a part time Administrative Assistant. They are based at the Town Council offices in the Podmore Building, St Andrew's Recreation Ground. The Clerk normally works 8.30am – 4pm, with time off in lieu for evening meetings. The Deputy Clerk works 9am – 1pm, Monday to Friday, also with time off in lieu for evening meetings. Whist the Administrative Assistant works nine hours a week spread over three days.

Also employed is a full time Estates Manager, and two full time ground staff who work 8am – 4pm and are based at the Memorial Recreation Ground. New workshops were built in 2007.

Two casual members of staff are also employed, one to clean and look after the Day Centre and the other one to lock the gates at the Memorial Recreation Ground and Foal Hurst Wood each day.

The Clerk acts as the Proper Officer of the Council and is also the Responsible Financial Officer. The Deputy Clerk is the Cemetery Clerk and also administers the Planning Committee.

Who are the Town Councillors?

	<u>Committees</u>	<u>Representative</u>
Rodney James Atkins	Estates, Finance	
Derek Boyle	Estates (Chairman), Finance,	Youth Council, Community Centre Board
John Flashman	Personnel, Policy (vice chair)	KALC, Neighbourhood Plan steering group
Meryl Flashman	Estates, Finance, Planning and Emt, Policy (Chairman)	KALC, Business Association, Webmaster, Neighbourhood Plan steering group, Community Centre Working Group
Sarah Hamilton	Finance	Neighbourhood Plan steering group
David Henshaw	Finance, Planning & Emt, Policy	Gatwick Airport Liaison, KALC, Medway Valley Line, Neighbourhood Plan steering group
Raymond Moon	Estates, Finance, Personnel, Planning & Emt (Vice Chair)	Allotments, Bereko, Foalhurst Wood, Hop Pickers Line
David Sargison	Estates, Planning & Emt	Medway Valley Line, Hop Pickers Line.
Raymond Steward	Estates (vice chair), Finance, Personnel	P.W.T.C. Facebook page
Elizabeth Thomas	Estates, Finance (Chairman), Personnel, Chairman of Full Council	Community Centre Board
Robert Turk	Finance, Personnel(Chairman)	Joint Transportation Board
Carol Williams	Personnel (vice chair), Planning & Emt (Chairman), Policy	Community Centre Board, Youth Council, Neighbourhood Plan steering group
Eileen Wilson	Estates, Planning & Emt	Community Centre Working Group

Communication

March 2017 saw the launch of our new website which is much easier to navigate and more user- friendly to those with tablets, iphones etc . We also use social media to engage with our residents and you can now follow us on both Twitter and Facebook.

The Town Council continues to develop its website with the ongoing purpose of creating a source from which all residents of Paddock Wood can obtain a wide range of information.

The Town Council is continually exploring ways in which it can improve its communication with the people of Paddock Wood. Quarterly "Meet Your Town Councillors" events in the town centre have been introduced together with a quarterly newsletter.

Estates Committee

In Paddock Wood we are fortunate to have easy access to a number of green spaces and amenities within the town for the enjoyment of all and the Estates Committee has responsibility for the management and development of these.

The work of this Committee encompasses:

- Allotments (Ringden Avenue, Kent Close, Badsell Road)
- Christmas lights and trees in Commercial Road
- Community grassed areas
- Day Centre
- Foalhurst Wood
- The cricket pavilion
- Playing fields (Putlands, Memorial ground, St Andrew's recreation ground, Green Lane and the Elm tree)
- Scalliwags building
- The Podmore building
- The old closed churchyard
- The new cemetery
- The other wooded areas such as Green Lane Spinney
- The bowling green and skate park
- The Tennis Courts
- The sports pitches within the town and those at the Elm Tree
- The street furniture and planting in Commercial Road
- The ponds around town
- War memorial

During this year we have been working on a number of major projects to enhance the amenities of the town for our residents and visitors.

- St. Andrews Hall, which is the home of Scalliwags preschool, has had a replacement of the whole heating system to stabilise the temperature in the building and to improve the temperature during the winter months.
- The play equipment across all of our green spaces has been inspected and the associated maintenance and repair work has been carried out.
- We have bought and installed a further 8 litter bins around the town in high traffic areas to reduce litter and provide additional points for dog waste to be deposited.
- We have increased the amount of festive lighting that was put up at Christmas within the town.
- The floral displays in the town have been enhanced and improved.
- Maintenance work has been carried out on all of the ponds that we are responsible for.
- Coppicing work at Green Lane Spinney has been undertaken this year.
- We have been working with the football club to help them improve the facilities at the Elm tree site.
- Replacement signage has been installed at Foal Hurst wood and we are working with the volunteers to implement local bye-laws to help preserve and protect the habitats there.
- A new garden of remembrance at the new cemetery has been built and we are waiting for an improvement in the weather to commence the planting scheme.

To help with the development and management of the whole estate, the committee has drawn up a green spaces and building management plan this year to enable pro-active management of our town assets.

As part of our work this year, we have invited a number of key organisations from the town to share news of their activities and aspirations for future development. These conversations have helped us to provide support and encouragement to them to develop these plans further with the support of the town Council.

In particular we would like to thank the Athletics club, Paddock Wood FC, Paddock Wood Bowls club, Foal Hurst Wood volunteers, the Paddock Wood Lions and the allotment managers.

Planning and Environment Committee

Paddock Wood Town Council is a statutory consultee in the planning process. All Councillors sitting on the Council's Planning Committee are encouraged to undertake training provided by the Kent Association of Local Councils, which explores the range of issues which are considered relevant to support or oppose a planning application. We are not involved in the final decision and are unable to oppose planning applications without valid objections.

The Council's Planning Committee holds planning meetings, supported by the Deputy Clerk on the first and third Monday of each month where we consider all planning applications relating to Paddock Wood, making comments based on the specific matters that can be considered in relation to planning, such as overlooking another property or risk of flooding. Surface water management is an issue which often appears in our comments to Tunbridge Wells Borough Council.

These meetings are held in public and anybody can attend. Members of the public wishing to speak about a planning application are requested to make themselves known to the Deputy Clerk, (by calling on 01892 837373 before the meeting). You will be given a 3 minute slot to address your points, which can be either to support or to object to the application. The application will then be discussed by the members of the Planning Committee and following a proposal, which will be seconded, a vote will be taken. This vote and any supporting comments by the Committee will be documented in the minutes and placed against the application on the Borough Council's planning web portal.

Applications reviewed over the last year have included the three major developments, which have now been approved by the Borough Council, at Church Farm, Mascall's Court Farm and most recently, Mascall's Farm. We have also responded to consultations from Tunbridge Wells Borough Council and Kent County Council, some of which will feed into the new Local Plan, which the Borough is developing. These have included surveys about the proposed theatre and Civic Development and open spaces across the borough.

Concerns raised by residents about foul waste, especially in relation to incursion of sewage into gardens and properties across the town, resulted in the Planning and Environment Committee Chairman writing to Southern Water inviting their attendance at a planning meeting to discuss the proposals to connect the new developments to the existing sewage system. At this meeting it became clear that the proposals were to install large bore pipes to hold sewage until the pumping station had capacity to deal with the additional waste. The Town Council was concerned that Southern Water had previously stated that the pumping stations were at full capacity. Based on concerns raised by members of the public and Councillors, Southern Water have now agreed to hold a stakeholder event to explore the

range of options for managing waste from the new developments. This meeting was held on 10th April and results reported back to the Town Council.

Councillor Carol Williams,
Chairman of Planning & Environment Committee.

The Personnel Committee

During the year the Personnel Committee has been involving in reviewing the arrangements for staff appraisal and the revised appraisal system has now been approved by the council. Following this, appraisal training was carried out for the Clerk, Estates Manager, Chairman & Vice Chairman of the Council.

An annual salary review of all Council employees was undertaken and the Personnel Committee's recommendations regarding this were subsequently approved by Full Council.

An Administrative Assistant has now been employed to help out in the office for nine hours a week.

The Policy, Protocol and Procedures (PPP) Committee

Since its creation the PPP Committee has developed a wide range of policies regarding most aspects of the Council's work and responsibilities. The Committee's work continues with a view to developing other additional policies which will enable the Council to discharge its duties even more effectively.

Finance

The role of the Finance Committee is to oversee and manage the financial administration of the Town Council including arrangements for the preparation of the audit of the Council's systems and accounts.

Local Government finance continues to be squeezed and as a consequence the Town Council is still being asked to fund services which in the past have been provided by the Borough or County Council.

The Town Council is delighted to report that for the year 2018/19 it has set a budget of £438,301, an increase of only 2% on the previous year.

The Town Council still makes a contribution towards the cost of the Civic Amenity Vehicle which visits the town on alternate Sundays.

The Town Council also funds the running costs of the public toilets in Commercial Road, and has for many years made a contribution to the running costs of Putlands Sports and Leisure Centre.

It was agreed to continue setting aside money towards the costs of planning a community centre for the town. £50,000 has been added to the £30,000 which was set aside in each of the two previous years. This project is now underway and further details can be found elsewhere.

Residents will have hopefully noticed the improvements to the town council offices in St Andrews Field. A security device has been fitted to the outside of the building in the hope of deterring vandalism.

St Andrews Hall (Scalliwags) has had its gutters improved and a new heating system installed. The council has budgeted for replacement windows in its 2018/2019 budget.

Safety surfacing in the play area in St Andrews Field was showing signs of wear & tear. Half of it was replaced during the summer of 2017 and the remainder will be replaced this summer.

The council also purchased a defibrillator which will be installed in on the outside of the town council offices. Funds have been allocated for a further two to be purchased in 2018/19.

A new bus shelter should hopefully have been installed outside the Masonic Centre by the time you read this. Thank you to the Paddock Wood Freemasons for allowing it to be installed on their land and providing the base.

The town council will be supporting the Church & British Legion with its plans to commemorate the centenary of the end of the First World War, in November.

It has also set aside funds to paint the street furniture in Commercial Road. The flowering baskets will again be installed shortly to brighten up the town centre. Unfortunately, as with the Christmas lights, baskets are no longer allowed to be installed on the old concrete columns.

All the details of the Council's budget and financial transactions can be found on the website www.paddockwoodtc.kentparishes.gov.uk

Grants

Every year the town council allows a sum of money to be handed out as a grant to local organisations. Details of how to apply can be found on the town council's website.

In 2017/2018 grants were made to the following organisations:

Paddock Wood Community Advice Centre

Samaritans

St Andrew's Youth

Paddock Wood Christmas event.

Neighbourhood Plan

Throughout the past year the Neighbourhood Plan steering group, made up of residents and Town Councillors, has continued to meet monthly.

The first and second drafts of the Neighbourhood Plan were received by the Steering Group, from our Consultants Feria Urbanism, during the latter part of 2017.

Since then the working groups have checked through their section of the document to update them and to ensure that the main messages had not been lost or watered down too much.

In January representatives from the Steering Group met with TWBC officers. This was a very positive meeting which raised various points for discussion. The Steering Group had hoped that the Section 14 pre submission consultation (which lasts six weeks) could start in April 2018. However, at the meeting it became clear that this was not possible. Because of the need to future-proof the document it needs to be in line with the new Borough Plan which should be going out to consultation this summer. It was clear that the new Borough Plan will allocate future growth to Paddock Wood. A year ago TWBC indicated they were happy for us not to include detail north of the railway line but they now say the plan must apply to the whole of Paddock Wood ie including the area north of the railway line.

The TWBC new Local Plan will be the plan for the Borough. The Neighbourhood Plan must be compatible with the Borough Plan not the other way round.

Towards the end of February members of the Steering Group met with our consultants Fera Urbanism. The following was agreed:

- A surface water drainage policy would be added to the Neighbourhood Plan;
- The Neighbourhood Plan should not go to public consultation before the Borough Plan has gone out for its own public consultation. This should be in the autumn.

All Steering Group meetings are advertised and open to the public. Minutes are placed on the Town Council website following ratification and the Neighbourhood Plan is also a Town Council agenda item every month. Monthly updates are placed in the Town Crier.

You can keep up to date with what is going on through the Neighbourhood Plan Facebook pages, the Town Crier and the Town Council website.

Neighbourhood Planning provides the chance for residents to be aware of, and to be involved in, the decisions about our Town especially given the scale of development Paddock Wood will be facing in the future. Residents are after all those who know the area best.

Cllr Meryl Flashman
Chairman of the Neighbourhood Plan Steering Group

PADDOCK WOOD COMMUNITY CENTRE

The Town Council is progressing the proposed plans for the new Community Centre due to be built at the Memorial Field, Maidstone Road.

Feedback from local residents has now been collated and passed to the architect. He will take the comments into account when moving forward with the initial designs.

The Quantity Surveyor has also been appointed – they will be working out more exact costs over the next few weeks.

The scheme is looking to provide a pre-school; three large flexible community rooms, which will be able to be opened out into one large hall with a capacity of up to 300 seats, There will also be kitchens, a café and office spaces.

The desired outcome is that the new building will be able to serve a wide variety of groups.

In order to deliver the scheme, the Council is seeking to obtain a contribution of around £1M from the developers looking to build new homes in Paddock Wood.

Until the funding is released the Council intends to take out a loan of up to £1.5 million so that work can start as soon as possible. Potentially, the council would need to increase the annual Council Tax by about £3.70 pa for a Band D property to deliver the scheme.

Further consultation will take place in the next few months. Please do attend and give your comments.

For more information on the project please visit www.paddockwoodtc.kentparishes.co.uk where you can also leave feedback.

NICHOLA REAY

Clerk to the Council

Youth Council

Since the Youth Council was established in February 2016, it has met monthly and has worked on a range of issues including the community centre project, neighbourhood plan and litter picks. The young people have established links with the Kent Youth County Council and Community Safety Unit in Tunbridge Wells and have been involved in several local consultations. They have developed a range of litter posters, which are now posted around the town reminding people to put litter in the bins provided.

We have seen considerable change in membership due to several young people leaving school to go to work and university and new members joining the group. Most recently the Youth Council has raised concerns regarding bus and train travel with Borough and County Councillor Hamilton and has invited Arriva to attend their meeting on 14th May. Arriva has accepted this invitation and members of the public are welcome to attend this meeting which will be between 6 and 7 pm on Monday 14th May at the Day Centre Commercial Road.

If there are any young people interested in representing the views of their peers, please contact Councillor Carol Williams via the Town Council office.

Councillor Carol Williams, support to Paddock Wood Youth Council

Community Policing

The PCSOs currently covering Paddock Wood are Sarah Stanley and Lee Jules. To contact them either phone 101 or email csu.tunbridge.wells@kent.pnn.police.uk. In case of an emergency dial 999. Community Warden

ADAM OSBOURN
07813695741

The role is funded by KCC and covers both Pembury and Paddock Wood. A community Warden:

- can tackle low-level crime and antisocial behaviour (such as graffiti, littering, fly tipping and vandalism)

- can take names and addresses and control traffic
- is a reassuring uniformed presence
- is fully trained to the **Community Safety Accreditation Scheme**
- encourages communities to work together and make things better for everyone
- works closely with **Kent Police** and other professional authorities
- talks with local people, offering information and advice
- takes part in local community activities.

A Community Warden is not empowered to make arrests.

Who does what? A guide to local Government

Paddock Wood is represented by four borough councillors on Tunbridge Wells Borough Council and one county councillor. All three tiers of government are independent of each other. The higher tiers do not have authority over the lower tiers.

In reality all three try to work together for the good of the local community. The borough and county councillors are invited to attend town council meetings where they have the opportunity to brief the town council on relevant issues, and where town councillors can ask questions of them.

The town council may seek the help and/or support of the borough or county councillors on issues which fall under their remit.

Tunbridge Wells Borough Council

www.tunbridgewells.gov.uk

If you need further help with a query, please call their Customer Service team on 01892 526121 or visit the Gateway at 8 Grosvenor Road.

Tunbridge Wells Borough Council take care of the essential, day to day services for people who live in the borough of Tunbridge Wells. ie those that require local knowledge and are better run on a smaller scale by staff that know the area and have specialist expertise. Their services for residents include:

* **Bins & Recycling**- Bin collections, what goes into your bins, report a missing bin, North Farm waste recycling centre, bulky waste collection, civic amenity refuse collection, request a new bin, recycling sites, litter and dog fouling fines, garden bonfires, and disposal of other waste

* **Parking & Roads**- Car Parks, Parking and bus lane fines, litter and dog fouling fines, parking permits and season tickets, Blue Badge holders, getting around the borough, bus passes, safety car, road works, street care & cleaning, car club, electric vehicle charging points, vehicle seizures.

* **Planning**- Planning for householders, how to make a planning applications, planning enforcement, planning policy, building control, house naming and numbers, conservation and heritage

* **Council Tax**-Paying your bill, reducing the bill, empty homes review, council tax support, banding and amounts to pay

* **Benefits**-Housing benefits, council tax support, Welfare reform, advice on other benefits, benefit fraud

* **Housing**-Affordable housing, private sector housing, homeless, housing standards & pest control, park homes and caravans, home safety, immigration visits

* **Community**-Education & learning, childcare & pre-school, access and disability, community centres, halls for hire, volunteering, West Kent Wheels to Work, community grants and funding, twin town, community safety, safety car, help for the Armed Forces, Love Where you Live, community rights

* **Sports, Leisure and Culture**- Assembly Hall, sports centres, TW Museum, public toilets (funded by Paddock Wood TC)

* **Animals, Noise & Pollution**-Noise nuisance, air quality, pests and infestations, light pollution, lost and found dogs, dead animals

* **Voting and elections**- Annual voter registration, local elections

* **Business**-Taxi licensing, premises licences, business rates, food hygiene, health and safety, Environmental health, enterprise and re-generation

Kent County Council

KCC is a larger authority than TWBC with a bigger budget. They manage the services that concern the whole of Kent that are better looked after on a county rather than a local level.

www.kent.gov.uk

0300041 4141

KCC's responsibilities include the following:

- education/schools
- highways maintenance including road, footpaths, verges and gritting. They are also responsible for pedestrian crossings, street lighting, and scaffolding and skip permits.
- major planning, such as changes to main highways or county wide housing
- fire and public safety
- social care for elderly residents
- libraries
- waste disposal (TWBC collects it but KCC disposes of it safely)
- trading standards

Directory

HEALTH

Doctors

Woodlands Health Centre 01892 833331

Dentists

Aycliffe Dental Practice 0844 3756868

Marden Dental Surgery 01622 831556

Optometrists

Patrick Duff 01892 838608

Elaine M Yorwarth 01892 833017

Chiropodists

Deborah Hanger 01892 837277

Active Podiatry 01892 833552

Massage Therapist

Andrea Ray 07749 479486

Chiropractors

Paddock Wood Chiropractic Clinic 01892 834422

Osteopaths

Carol Michie 01892 836089

Tim Nelson 07711 531451

Hospitals

Tunbridge Wells Hospital at Pembury 01892 823535

Maidstone 01622 729000

Hospice in the Weald 01892 820500

NHS non emergency 111

Dental Emergency 111

EMERGENCIES

Gas 0800 111 999

Electricity 0800 404090

Power cut 105

Southern Water sewage leaks 0330 3030368

Southern Water supply and leaks 0800 820999

Flood Emergency 0800 807060

Incident hotline (Environment Agency) 0800 807060

SERVICES

Paddock Wood Pharmacy 01892 833203

Paddock Wood Library 01892 832006

Putlands Veterinary Surgery 01892 835456

RSPCA (Cruelty line) 0300 1234 999

Folly Wildlife Rescue 01892 543213

Tonbridge Job Centre 0845 6043719

EDUCATION

Paddock Wood Primary School 01892 833654

Mascalls Academy 01892 835366

Adult Education 0845 6065606

NURSERY & PRE-SCHOOL GROUPS

Bumble Bees Day Nursery 01892 835502

Scalliwags Pre-School 01892 835980

Barnies Day Nursery 01732 850033

Little Pickles Parent & Toddler Group 01892 837617

Trillium Montessori House 07848 855820

SUPPORT SERVICES

Police (Crime in progress) 999

Police (Non-urgent crime) 101

Crimestoppers 0800 555 111

Victim Support 01622 690103

Social Services (KCC) 03000 41 61 61

Paddock Wood Community Advice Centre 01892 838619

Trading Standards 03000 414141

LOCAL GOVERNMENT

Tunbridge Wells Borough Council 01892 526121

Paddock Wood Borough Councillors:

Paddock Wood East

East Ward Elections in May 2018 for 1 seat

Cllr. Sarah Hamilton 01892 835883

Paddock Wood West

West Ward Elections in May 2018 for 1 seat

Cllr. Claire Stewart 01892 725714

Kent County Council

24hr Helpline 03000 41 41 41

Paddock Wood County Councillor Cllr. Sarah Hamilton 01892 835883, 07976 808884

Member of Parliament

Greg Clark MP 0207 219 6977

Members of European Parliament

Daniel Hannan, danielhannan@europarl.europa.eu

Janice Atkinson, janice.atkinson@europarl.europa.eu

RELIGION

St Andrews Anglican & Methodist Churches 01892 837617

St Justus Catholic Church 01732 353984

Paddock Wood Baptist Church 01892 834444

Paddock Wood Christian Fellowship 01622 832267

Salvation Army 01622 872372